

THE ROSE AWARD

Recognition of Service Excellence

The program shines a light on non-nursing employees that go beyond the expectations of their job descriptions. These service champions leave lasting impressions that bring true meaning to the phrase, "Excellence with quality and compassion to those we serve."

We will gather to honor these goodwill ambassadors at an awards ceremony to celebrate those who provide exceptional service and have pride in our organization and community.

ROSE CRITERIA

RAPPORT:

Develops close and harmonious relationships with the intention to understand and communicate with others effectively.

OPTIMISTIC:

Displays the qualities of hope and positivity throughout the organization.

SINCERE:

Offers genuine, heartfelt sincerity and earnest devotion without reservation.

EMPATHY:

Has the ability to understand various perspectives within others and respond to their experience in a compassionate and caring manner.

**Nominations can be made by patients, family & friends,
co-workers, or volunteers.**

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EMPLOYEE NOMINATION FORM

Recognize an ACMH *Non-Nursing Employee* who goes above and beyond to make a positive difference in the patient experience.

Date of nomination: _____

Employee being nominated: _____

ABOUT YOU

Please share your contact information so we can include you in the celebration if your nominee is selected (optional).

Your name: _____

Phone number: _____

Email address: _____

YOUR NOMINATION

How did this ACMH employee go above and beyond their job responsibilities to help make a patient's experience positive? Please share specific details or an example.

Thank you for recognizing an ACMH team member and helping us celebrate exceptional care.